



Candykegel

## User Manual

includes introductions on Candy, Candy's App and how to use Candy

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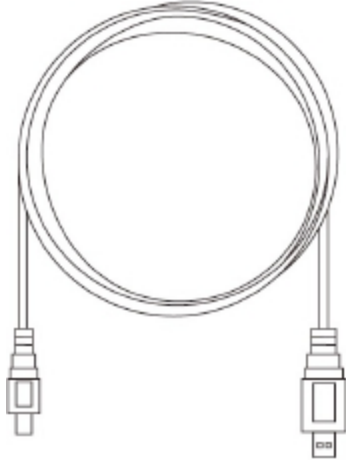
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# Candy Overview



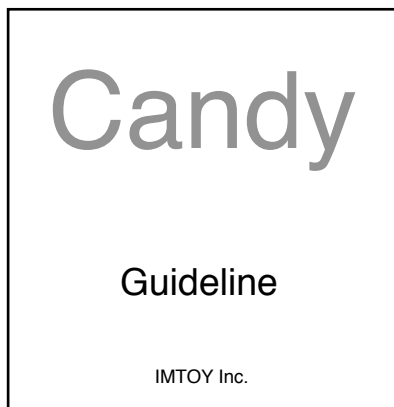
Magnetic Wireless charging and Sterilisation Dock Base

# Accessories



Included with your Candykegel purchase is our unique USB power cable.

Should the power cable become misplaced, please contact Candykegel customer services.



Each Box Display comes with its own Candy manual for the safe use and user guidelines of this exclusive product.

## Buttons Overview

Candy case's touch power button and indicator light controls both charging and sterilising. Charge Candy for 5 hours before first time use.

# Getting Started

## 1. Set-up procedure for Candy App

Your candy's exclusive app provides professional Kegel exercise support and guidance. There are two ways to help you access and download the candy App.

- a Scan the QR code found on the packaging or in the Guideline booklet and then follow the onscreen instructions to download.
- b. Visit us at [www.candykegel.com](http://www.candykegel.com) and go to App downloads to scan the QR code.

## 2. Registration

Once you have successfully downloaded and installed the App onto your smart phone or tablet create a new account and register before using Candy for the first time.

## 3. Charging

- a.To charge lower Candy into the concave recess in the dock where a magnet will grab and confirm connection to Candy. Then, attach the cylinder shaped lid to the dock base. Ensure the two arrow markers are aligned. Now connect the USB power cable to the dock and plug in.
- b. Press the power light symbol on the dock base to charge Candy. The light will pulse whilst charging.
- c. A complete charge will take 5 hours.

## 4. Cleaning

Rinse Candy with water and dry. (Important: Do not use any artificial heat i.e hair dryer or natural sunlight as this will damage Candy's silicone surface.)

## 5. Sterilising

Place candy onto the glass concave platform within the dock where a magnet will hold candy into position. (Simply flip-over the dock base. Its that simple) Sterilise for 45 minutes.



Note: Twist the cylindrical lid into the locked position by lining up the arrows and then connect the USB cable. Press the illuminated power light and UV sterilisation will begin. The light will now flash.

Note: The glass platform is an important component of the UV sterilisation process. Do not place this side onto any surface or object that may break the glass.

# How to use Candy

**Find a comfortable training area. A exercise or training mat is recommended.**

1. Press and hold Candy's power button for 2 seconds and the power light will flash. Please make sure Candy has been fully charged for 5 hours before using for the first time.
2. Turn bluetooth on your smartphone or tablet and follow the the App's onscreen instructions to pair with your device and select the appropriate training course.
3. Wash your hands and apply vaginal lubricating jelly if desired to Candy.
4. Gently insert Candy deep into the vagina leaving the remaining cord outside to easily remove Candy after use.
5. Begin your exercise routine according to the instructions on the Apps training course.
6. When you have finished your exercise, relax and remove Candy using the cord.
7. Press and hold the power indicator button on Candy for 3 seconds to turn off Candy. Please ensure to sterilise candy following the sterilising procedure on page 5.
8. Once sterilised flip the dock base over and place Candy into the concave base, place the cylindrical lid into the locked position and indicated by the markers.

# Other Functions

## App Functions

### 1. Training Course

Select courses. Go to courses>select courses to choose your training plan.

### 2. Record

Check and record all your essential analytical information such as calorie consumption, reps and training criteria.

### 3. Settings

Set a password. Go to settings to set your unique four-digit App to protect your privacy.

Schedule your training program. Go to Settings> set the next course reminder to schedule your next training course.

Bluetooth connection. Go to Settings>turn on bluetooth to establish a connection between Candy and the App. Make sure you turn on bluetooth on your smartphone.

Clear all data. Go the Settings> Delete all data to clear all of your training data. Caution: This process is irreversible.

Reset password. Go to Settings> Change account password.

### 4. Information

General Guide. You can go to Information>Instructions to get a general guide about how to use Candy.

FAQ. Go to Information. FAQ>

Check for updates. Go to Information> Check for updates to confirm whether you are using the latest version of the Candy player App.

# The Storage Case

**The storage case has two functions. The concave part of the base is for wireless charging of Candy. The reverse side of the base is the ultraviolet or UV sterilising system.**

1. Charging: Lower Candy into the recess of the base where it will be held by the magnet and attach the cylindrical lid. Connect the USB power cable and press the power light on the cylindrical base to charge Candy. The light will pulse whilst charging.
2. Sterilising: Please ensure Candy is attached to the glass platform of the base and the cylindrical lid is in the locked position for the sterilising process to begin.

# Warranty

## **Warranty Instructions. Candy is warranted under IMTOY Inc**

1. Please keep "The Imtoy Warranty Card" (referred to as "the warranty card") safe.
2. Candykegel guarantee Candy/IMTOY branded hardware product and accessories contained in the original packaging against all defects in materials when used in accordance with Candy's user manual. With the warranty card, you will be able to receive any required services or replacements for free under the One Year Limited Warranty for Candy.
3. The One Year Warranty period is valid from the date of original purchase according to your purchase receipt.

## **What is not covered by this Warranty**

1. Candy product and accessories outside One Year Warranty.
2. Failure to provide the original official warranty card or receipt.
3. Free gifts or promotions.
4. Normal aesthetic wear and tear. (i.e wear to the outer case and charging cable)
5. Damage caused by accidents through improper use, such as improper operation, water/liquid damage, scratches or cracks from dropping, damage caused by pets or animals.
6. Any damage as a result of natural disaster.

## **Additional information.**

1. Repairs or replacement of Candy or accessories only apply when a valid warranty card and original invoice are provided.
2. Repair or replacement service charges and shipping charges may apply if the product is not under the one year limited warranty.
3. The warranty service shall be based on the warranty terms in this User Manual.

Note: IMTOY Inc. All rights reserved.

# Information on Safety and Use

## **Important Safety information.**

Warning: Failure to follow these safety instructions could result in fire, electric shock, injury damage to Candy or other property. please read carefully before using your new Candy.

## **Handling**

1. Please handle Candy and storage case with care. Candy is manufactured from the finest metal, high density plastic, UV glass, medical silicone and contains sensitive electronic components. Dismantling or tampering with Candy will void the warranty.
2. Candy can be damaged if dropped, burned, punctured or crushed or if in contact with corrosive liquids. Do not use if damaged as this may cause injury.
3. After cleaning, place Candy into the concave part of the dock base to protect it from scratching, dust and bacteria build-up.

## **Repair**

1. Do not attempt to open or try to repair Candy as it may cause injury and will invalidate the warranty.
2. Do not attempt to dismantle the dock base as this will damage the unit, make it unsafe to use and invalidate the warranty.
3. Any repair carried out by a non-authorised service provider will not be covered by the warranty. If Candy malfunctions, please contact our customer service team. You can also visit us at [www.candykegel.com](http://www.candykegel.com) for more information.

## **Battery**

1. Do not attempt to replace the candy battery yourself as you may damage it. This may cause overheating and injury and will not be covered by the warranty.
2. The lithium - ion battery in Candy should be replaced only by your service provider and must be recycled or disposed of separately from household waste.

## **Charging**

1. Please charge Candy with the original USB cable.
2. Do not charge Candy in a high humidity environment.

## **Prolong heat exposure**

1. Candy and its power adapter comply with applicable surface temperature standards and limits. But, even within these limits, sustained contact with a warm surface for long periods of time may cause damage. Avoid situations where your skin is in contact with Candy or its power adapter when it's operating or plugged into a power source for long periods of time.
2. When charging it is important to keep the Candy adaptor in a ventilated room.

## **Training Schedule**

1. Please schedule your training appropriately according to the instructions. Please do not share your Candy with other people to avoid infection.

## **Important Handling Information**

### **Usage**

1. When using Candy, please follow the onscreen instructions to get the best results.

### **Hygiene**

1. Please keep food and liquids away from the case to maintain hygiene.
2. If Candy is exposed to certain liquids, such as cosmetics, cleaners and inks clean with water as soon as possible.
3. Candy is 100% waterproof. Do not place in boiling water for sterilising. Rinse with cold tap water, dry with towel and place in steriliser dock base.
4. Do not attempt to dry Candy with any other device including microwave or hairdryer.
5. To clean the storage case wipe down with a damp cloth or soft tissue and air dry. Do not place candy in direct sunlight.

### **Temperature**

1. Candy is designed to work in ambient temperatures between 0 - 37 degrees C. Store in temperatures between -20 to 45degrees C. battery life is shortened if operated outside of these specified temperatures. Avoid exposing Candy to dramatic changes in temperature or humidity for example left in a vehicle in direct sunlight. It is normal for Candy to become warm during charging or use.
2. If the interior temperature of Candy exceeds normal operating temperature you may experience the following as it attempts to regulate itself, Candy stops charging, Battery temporarily stops working, Candy will not turn off.

Important. If candy stops working due to excessive temperature increase move Candy to a cooler environment so it can regulate itself to operating temperature.

Contact our customer services or visit us on line at [www.candykegel.com](http://www.candykegel.com) for further support.